

*** Press Release ***

BUSINESS LINK HELP WITH QUALITY AWARD

Intamac Systems Ltd, based in Northampton's Moulton Park, has been awarded ISO 9001:2000 accreditation at its first assessment. The Company worked with Business Link and used local consultancy support to achieve this landmark in their development. "External accreditation of our quality systems was essential to support our growth and serves to give existing and potential customers confidence in our capabilities. We were particularly pleased to achieve this award at our first assessment and the process has been a great help in improving our business processes" explained Kevin Meagher, Managing Director.

The pursuit of ISO accreditation was initiated when Intamac approached Northamptonshire Business Link after recognising that international accreditation was an essential requirement for many customers. Michael Bond, the Company's Business Link advisor provided initial advice on the requirements and recommended the use of an independent quality consultant. The consultant, Mr George Shepard of A1 Consultants, worked with the management team at Intamac for a period of 6 months offering advice and practical support to the accreditation process. Intamac's commitment to the quality of their systems and service was underlined earlier this year when they secured an estimated £4 million contract with BT to power their BT Home Monitoring service; a service which alerts homeowners and contacts by phone, text and email of alarm events in their home.

"Many companies fail to recognise the wider benefits of ISO accreditation. Larger corporate customers and government agencies demand that their suppliers meet the standard and Intamac's plans for international growth encouraged them to seek accreditation at an early stage in their growth. Achieving the award means Intamac are able to show potential clients that they are credible partners by using an internationally recognised benchmark" said Michael Bond, the Company's Business Link Advisor.

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*Intamac Systems Ltd is the UK's market leader in the field of Internet enabled security monitoring systems. The Internet is the fastest growing technology in history and is creating new opportunities to offer customers exciting new services. Intamac have embraced this technology to develop an Internet platform that can provide new ways of monitoring alarms and alerting customers: The **Intamac Home Manager™** is the world's first Internet based property monitoring service. Designed to support the average home, customers can buy a level of service to suit their needs, and this can be managed by using their website or by calling a contact centre.*

Intamac Systems Limited is continuously working to develop the communications infrastructure and services that will enable systems and appliances to be networked using the Internet. As the home and business environment become more and more automated, Intamac will be able to provide their customers with the ability to monitor and control these systems remotely from a website, a mobile phone, or any other compatible device.

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