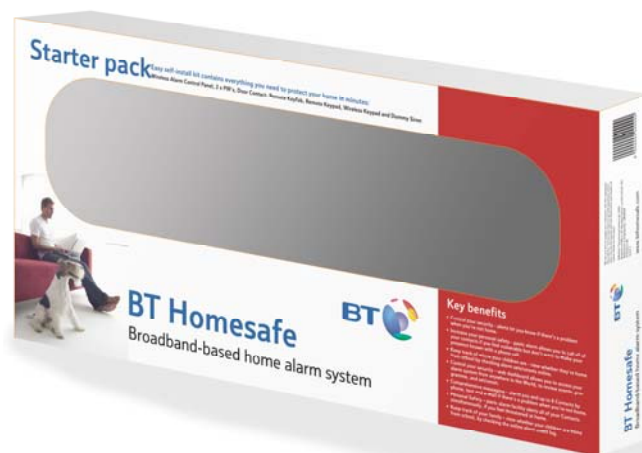




[BT Homesafe Information Pack]





What is BT Homesafe?

BT Homesafe is the worlds first home security and monitoring system that works over your home broadband connection, sending you (and another five contacts of your choice) alert messages via email, SMS text and telephone voice call, if any of the sensors on the system is activated.

How is it different from other alarm systems that generate alerts?

The BT Homesafe system differs from others currently on the market in that it is the only self-install security system for the home to work over your broadband connection. This means there are no on-going call charges when the system sends data out to the monitoring service, and you can control and manage your system from anywhere in the world providing you have access to the internet.

You can also connect up to four wireless IP cameras to your BT Homesafe system to provide real-time surveillance of your premises, as well as automatically capture images should an event occur. These images are stored can be viewed from your personal BT Homesafe online account, and can even be sent to your mobile phone!

The BT Homesafe system does so much more than a traditional alarm system – it can monitor and help protect you against burglary, fire, power failure, and flooding, and there is a 'panic' function so you can summon help at the push of a button. For ultimate reliability, the system will automatically switch over to use your normal telephone line as an alternative back-up communications path, in case the broadband connection is unavailable.

What are the Benefits of the BT Homesafe Panel?

- Control your home security - Notification by Voice Call, Text Message and E-mail let you know if there's a problem when you're not home.
- Increase your personal safety - panic alarm facility automatically messages all of your contacts if you feel vulnerable, but don't want to make your presence known by making a phone call.
- Keep track of where your children are - view whether they have got home safely from school by checking alarm sets/unsets online.
- Save time, travel and worry – check whether your alarm is switched on or off by using the web-portal from any internet enabled device.
- Self maintaining and reporting - be confident your alarm system is working, and that it will tell you when the batteries are running low, or the power is lost to the house.
- Cost effective - uses broadband to send data, so no call charges, and a low-cost monthly subscription for all voice, sms and email alert messaging.
- Optional upgrade services to improve your personal safety and security are available at the click of a button, including manned guard response to alarm events.



The BT Homesafe starter pack includes:

1x Control Panel
1x Door Contact
2x Movement Sensors
1x Remote Keypad
1x Remote Keyfob
1x External “Dummy” Siren
1x Telephone Cable
1x Ethernet Cable
1x Telephone line filter
All fixtures and fittings required to assemble and install the system.

What you will need:

Broadband Internet Connection (any provider)
Telephone Line
Broadband Router with an available Ethernet port

How much does the service cost?

The monitoring service costs just £5.00 per month, and gives you access to your online account and includes the cost of all outbound voice call, sms text message and e-mail notifications from our monitoring service (reasonable use terms apply). There are no additional or hidden costs, and there is no fixed-term contract. Camera monitoring costs an additional £2.50 per month for up to four suitable IP cameras.

How are the accessories powered?

The wireless movement detectors and door sensor are battery-powered. Batteries typically last up to three years, in normal use conditions. Remember, one of the key benefits of the BT Homesafe system is that it is self diagnosing and maintaining, and will automatically notify you as soon as the batteries require replacing!

Are there other accessories available?

Yes, the full BT Homesafe product range consists of:

- Movement detectors (pet-smart infra-red)
- Smoke Detectors (optical chamber)
- Magnetic contact (door/window sensors)
- Water Sensors
- Panic Buttons
- CO2 Sensors
- External Working Siren
- Dummy siren



These accessories are completely wireless so there is no need run cables throughout your house. The accessories can either be fixed to the walls and doors by screws, or by using the double sided adhesive which is supplied within the starter pack. The control panel must be plugged into a mains power socket, connected to your broadband router via an Ethernet cable, and be connected to your phone line using the telephone cable provided (this is an optional step, but is required if you want to use your telephone line as backup in case broadband is unavailable)

The main control panel unit also contains an internal back-up battery, which is trickle-charged from the mains. The internal battery will allow the panel to operate for up to 18 hours, in case of a power cut or failure to the house. The control panel unit also boasts a built in siren which will sound if sensors are triggered whilst the alarm is armed.

Wireless IP cameras from Linksys can also be added to your BT Homesafe panel. These cameras have the ability to record images in the event of an alarm. You can also request images from your camera at any time by selecting the number of images and the interval between each of these images from your BT Homesafe account.

You can control your BT Homesafe alarm system from anywhere in the world via a personal password protected online account, accessed via www.bthomesafe.com. Here you can amend contact details, view live cameras and also arm and disarm your system. Another feature of the online account is that you can alter exit/entry delays, enable/disable the internal siren and alter exit/entry sounds.

The BT Homesafe online account provides you with a vast array of features, within your account you can:

- View and change your account details
- Create and manage Users for your online account
- View and change your property details
- View details of monitored events
- View detailed entries for each event that occurred on your alarm system
- Manage your wireless cameras
- Manage the list of "Contacts" who will be notified of events at your property.
- Manage the locations and sensor types of your alarm accessories.
- Manage up to 8 alarm Users who each have their own 4-digit code for setting and unsetting the alarm.